

# GET POWERED BY CHOICE ENERGY

**Special offer on utilities for AUPE members!** Save up to \$200+ per year by switching electricity and natural gas services. Sign up is simple and we transfer services for you.

DISCOUNT  
**25%** + REDUCED  
ON ADMIN FEES RATES +  
UP TO  
**\$30**  
CREDIT ON  
FIRST BILL



**Promo code:**  
**AUPE-2025**



587-430-0505



customer@choiceenergy.ca

# FREQUENTLY ASKED QUESTIONS (FAQS)

**Q: Will my power or gas get disconnected during the switch?**

A: No, there will be no service interruptions and your existing meter remains unchanged.

**Q: My current plan is on contract. Is there a cancellation fee?**

A: The major retailers do not have cancellation or exit fees and we handle the transfer for you.

**Q: When I apply the promo code the rate is still higher than what I'm currently paying. Why is that?**

A: It is likely that you secured your rate during a period when market prices were lower. In this case, it's best to stay with your current provider until your contract ends. When it expires, let's review.

**Q: What plan should I choose?**

A: It depends. Our lowest rate option is either variable or 1-year fixed. If you prefer more stability then our 3-year or 5-year fixed rate plans provide longer term stability and protect you against rate fluctuations. We anticipate rates to increase due to Alberta's increasing commercial power requirements.

**Q: Why do the variable plans not have bill credits or discounted rates?**

A: Our variable rates are among the lowest in Alberta. Unlike major retailers, we do not add large markups or high fees.

**Q: How do I pay my bill?**

A: We accept payment by credit card, direct debit, e-transfer, or online banking.

**Q: How do I sign up if I have solar panels?**

A: Sign up normally & add "SOLAR PLAN" in the notes section on sign up. We have specially tailored summer and winter rates for customers with solar panels.

*Additional questions can be emailed to our local customer care team ([customercare@choiceenergy.ca](mailto:customercare@choiceenergy.ca)) or contact them by phone at 587-430-0505.*

