MEMORANDUM OF AGREEMENT

With respect to the Collective Agreement

- between -

THE SALVATION ARMY at Edmonton Grace Manor (hereinafter referred to as the "Employer")
- and -

THE ALBERTA UNION OF PROVINCIAL EMPLOYEES on behalf of Local 047/020 (hereinafter referred to as the "Union")

The Parties agree this Memorandum of Agreement including all other signed documents attached shall constitute full and final settlement of all demands, proposals and other matters arising out of collective bargaining between the parties.

Both parties agree to recommend the terms of this Agreement to their respective principals and/or members for ratification.

This document and all other signed documents are subject to any necessary corrections that may be required to accurately reflect the understanding and conclusion of these conditions in collective bargaining.

Agreed to between the parties this 23rd day of January 2020.

FOR THE EMPLOYER	FOR THE UNION
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ARTICLE 3 Management Rights

- 3.01 The Employer reserves all rights not specifically restricted or abrogated by the provisions of this Collective Agreement.
- 3.02 Without limiting the generality of the foregoing, the Union acknowledges that it shall be the exclusive right of the Employer to operate and manage its business, including the right to:
 - (a) maintain order, discipline, efficiency and to make, alter, and enforce, from time to time, rules and regulations to be observed by an Employee, which are not in conflict with any provision of this Collective Agreement;
 - (b) direct the working force and to create new classifications and work units and to determine the number of Employees, if any, needed from time to time in any work unit or classification and to determine whether or not a position, work unit, or classification will be continued or declared redundant;
 - (c) hire, promote, transfer, layoff and recall Employees; and
 - (d) demote, discipline, suspend or discharge for just cause.

3.03 Bargaining Unit Exclusions

The parties agree that the following positions are excluded from the bargaining unit:

- (a) Persons who perform managerial duties:
 - (i) Executive Director;
 - (ii) Director of Care:
 - (iii) Support Services Clinical Care Manager;
 - (iv) Environmental Service Manager;
 - (v) Food Services Manager;
 - (vi) Recreation Therapy Supervisor Manager;
 - (vii) Director of Operations Director of Spiritual Care
 - (viii) Resident Care Manager
 - (ix) Director of Business Administration
 - (x) Director of Employee Relations
 - (xi) Assistant Executive Director
- (b) Persons who perform in a confidential capacity regarding labour relations:
 - (i) Employee Relations Manager/IT Coordinator;
 - (ii) Employee Relations Assistant;
 - (iii) Executive Assistant.
- (c) Special Events and Volunteer Coordinator;
- (d) Officers of The Salvation Army;
- (e) Chaplain and Assistant Chaplain.

ARTICLE 19 Overtime

19.01

"Overtime" shall be defined as hours worked in excess of the regular hours of work for full-time Employees established in Clause 18.01 .eight (8) hours in a day or forty-four (44) hours in a week, except for employees working a compressed work week where "overtime" shall be defined as hours worked in excess of twelve (12) hours in a day or forty-four (44) hours, in a week, averaged over a complete shift cycle.

An Employee may be required to work hours beyond the daily full-time regularly scheduled hours. Such overtime shall be authorized in advance by the Manager. The Employer will provide overtime forms which are to be signed by the designated authorizing person prior to the commencement of overtime. If mutually agreed between the Employee and the Employer, equivalent time off in lieu of pay may be granted. Time off not taken by the last day of March in any given year shall be paid out.

19.02

Where overtime is approved, it will be paid one and one half (1 1/2) times the Basic Rate of Pay for the first two (2) hours and two times (2X) thereafter. Employees cannot waive their right to be paid at the overtime rate.

19.03

Overtime pay shall be calculated from the Basic Rate of Pay in effect at the time overtime is worked regardless of any subsequent retroactive change in that rate.

19.04

Regular Part-time Employees working less than the normal hours of work stated in Clause 18.01 who are required to work longer than their usual daily or weekly hours shall be paid at the rate of straight time for the hours so worked until they exceed the applicable overtime threshold in Article 19.01, after which the overtime provisions of Clause 19.02 shall apply.

19.05

- (a) An Employee may request time off in lieu of overtime worked by mutual agreement.
- (b) In the event mutual agreement between the Employee and the Employer is not reached, time off in lieu of overtime may be taken at another mutually agreeable time.
- (c) Time off in lieu of overtime shall be the equivalent of the actual time worked adjusted by the overtime rate.
- (d) Failing mutual agreement under (a) or (b) above, the Employer shall effect payment of overtime pay at the overtime rate.

19.06

An Employee required to work more than one (1) hour overtime shall be provided with a fifteen (15) minute paid rest period prior to working the overtime. Where overtime of three (3) hours or more is required, the Employer shall provide a one half (1/2) hour meal break without pay at the Employee's option and shall provide a meal free of charge.

ARTICLE 22 Weekend Premium

Amd 22.01

Effective date of ratification, an Employee shall, in addition to shift premium, receive a weekend premium of two dollars and fifty cents (\$2.50) per hour for each hour actually worked between seventeen hundred (1700) hours on Friday and zero six hundred and forty-five (0645) hours on Monday, provided that greater than one (1) hour is worked between those hours.

Effective October 1, 2019, an Employee shall, in addition to shift premium,

receive a weekend premium of two dollars and seventy five cents (\$2.75) per hour for each hour actually worked between seventeen hundred (1700) hours on Friday and zero six hundred and forty-five (0645) hours on Monday, provided that greater than one (1) hour is worked between those hours.

Effective October 1, 2020, an Employee shall, in addition to shift premium, receive a weekend premium of three dollars (\$3.00) per hour for each hour actually worked between seventeen hundred (1700) hours on Friday and zero six hundred and forty-five (0645) hours on Monday, provided that greater than one (1) hour is worked between those hours.

Notwithstanding the above, for Employees working a shift that concludes between seventeen hundred (1700) and twenty-one hundred (2100) hours on a Friday, no weekend premium will be paid for hours worked on the Friday.

- 22.02 At no time shall weekend premium be included with the Employee's regular rate of pay for purposes of computing overtime payments, other premium payments, or any Employee benefits.
- 22.03 An Employee shall be eligible to receive both shift differential and weekend premium.

ARTICLE 23 Paid Holidays

Amd 23.01 (a) Regular Permanent Employees shall be entitled to receive a day off with pay on or for the following Paid Holidays:

New Year's Day

August Civic Holiday

Family Day

Labour Day

Good Friday

Thanksgiving Day

Canada Day (July 1)

Remembrance Day

Victoria Day

Christmas Day

Boxing Day

- (b) In addition to the foregoing paid holidays, Employees who are employed as of January 1st of each contract year, shall be granted an additional "floater" holiday in that contract year. The "floater" holiday shall be taken at a time to be mutually agreed upon by the Employer and the Employee.
- (c) Notwithstanding the foregoing, while:
 - (i) on layoff; or
 - (ii) in receipt of compensation from the Workers' Compensation Board; or
 - (iii) an unpaid absence during which they are in receipt of weekly indemnity as provided for by the Long Term Disability Income Insurance Plan; or
 - (iv) on other leaves of absence in excess of thirty (30) calendar days for any reason.

An Employee shall not be entitled to:

- (i) a day off with pay, or
- (ii) payment in lieu thereof,

for the aforementioned Paid Holidays.

- 23.02 To qualify for a paid holiday with pay the Employee must:
 - (a) work their scheduled shift immediately prior to and immediately following the holiday except where the Employee is absent due to reasons acceptable to the Employer;
 - (b) work on the Paid Holiday when scheduled or required to do so;
 - (c) be employed at least thirty (30) days prior to the paid holiday.
- 23.03 An Employee obliged in the course of duty to work on a Paid Holiday shall be paid for all hours worked on the paid holiday at one and one-half times (1 1/2 X)their Basic Rate of Pay plus:
 - (a) by mutual agreement between the Employer and the Employee, one (1) day's pay at the Basic Rate of Pay, to be paid out no later than the last day of June in a given year; or
 - (b) a day off with pay, to be taken at a time mutually agreed upon by the Employee and the Employer, however, if such time is not taken by the last day of June in a given year it shall be paid out by the Employer at the Basic Rate of Pay applicable to that day at the time so worked.
 - (c) An Employee obliged to work on Christmas Day or New Year's Day shall be paid for all hours worked on the Named Holiday at two times (2X) the Basic Rate of Pay plus:
 - (i) an alternate day off at a mutually agreed to time;
 - (ii) by mutual agreement, a day added to the Employee's next annual vacation:
 - (iii) by mutual agreement, the Employee may receive payment for such day at the Employee's basic rate of pay.
- 23.04 When a Paid Holiday falls on a day that would otherwise be an Employee's regularly scheduled day off or during an Employee's vacation, a Full-time Employee shall receive an alternate day off with pay at the Basic Rate of Pay, to be taken at a time mutually agreed upon by the Employee and the Employer, within thirty (30) calendar days of the date of the Paid Holiday. If no agreement is reached then the day(s) will be scheduled by the Manager. However, if such time is not taken by the last day of June in a given year, it shall be paid out by the Employer at the Basic Rate of Pay applicable to that day at the time so worked.
- 23.05 No payment shall be made for any Paid Holiday occurring during a layoff or unpaid leave of absence.
 - Where possible, unless a Permanent Employee requests otherwise, they (a) shall be scheduled so as to be given either Christmas Day or New Year's Day off.
 - (b) Where an Employee is granted Christmas Day off in accordance with 23.06(a), the Employer shall make efforts to schedule that Employee such that they shall receive two (2) consecutive days where the Employee shall not be obligated to work (i.e. December 24th and December 25th or December 25th and December 26th).
 - (c) Where an Employee is granted New Year's Day off in accordance with 23.06(a), the Employer shall make efforts to schedule that Employee such that they shall receive two (2) consecutive days where the Employee shall

23.06

not be obligated to work (i.e. December 31st and January 1st or January 1st and January 2nd).

23.07 Casual and Temporary Employees

- (a) On each pay cheque Casual and Temporary Employees shall be paid, in addition to their Basic Rate of Pay, five percent (5%) of their Basic Rate of Pay in lieu of Paid Holiday benefits.
- (b) Casual and Temporary Employees required to work on a Paid Holiday shall be paid at one and one-half times (1 1/2X) their Basic Rate of Pay for such work.

ARTICLE 24 Annual Vacation

24.01 Definition:

For the purpose of this Article:

- (a) "Vacation" means vacation with pay.
- (b) "Vacation Year" means the twelve-month period commencing on the first day of July January in each calendar year and concluding on the last day of June December of the following each calendar year.
- (c) Regular Full time and Part time Employees will commence earning vacation entitlement upon the date of commencement of employment.

24.02 Vacation Entitlement

(a) During each year of continuous service in the employ of the Employer, an Employee shall earn entitlement to a vacation with pay calculated in hours in accordance with the following formula:

Employer paid hours at the Basic Rate of Pay

The applicable % outlined below

The applicable % outlined below

= Number of hours of paid vacation time to be taken

- (i) during the first (1*) to sixth (6*) years of employment, six percent (6%) one (1) hour paid vacation for each 16.67 regular hours worked; and
- (ii) during the seventh (7ⁿ) to thirteenth (13ⁿ) years of employment, eight percent (8%) one (1) hour paid vacation for each twelve and one half (12 ½) regular hours worked; and
- (iii) during the fourteenth (14th) to nineteenth (19th) years of employment, ten percent (10%) one (1) hour paid vacation for each ten (10) regular hours worked; and
 - (iv) during the twentieth (20th) and subsequent years of employment, twelve percent (12%) one (1) hour paid vacation for each eight and one third (8.33) regular hours worked.
- (v) Vacation may be taken as it is accrued. Except with the approval of the Employer, there shall be no carry over of vacation. Employees may not waive a vacation period in lieu of pay.
- (vi) Vacation may be taken in hourly increments, where such hourly increments will not result in overtime costs.
- (b) Vacation Earning Portability

Where a voluntarily terminated Employee commences employment within three (3) months of the date of termination of employment with another Employer signatory to an agreement containing this provision, such Employees may at the discretion of the Employer, after one (1) year of service, receive vacation entitlement as though their employment has been continuous. At the request of the Employee the Employer shall provide the Employee with a written statement of the Employee's vacation entitlement upon termination.

- 24.03 (a) Notwithstanding Article 24.02, vacation with pay shall not accrue during periods while:
 - (i) on layoff; and
 - (ii) on unpaid absence during which they are in receipt of weekly indemnity as provided for by the Long Term Disability Income Insurance Plan; and
 - (iii) in receipt of compensation from the Workers' Compensation Board; and
 - (iv) on leave of absence in excess of thirty (30) calendar days for any reason.
 - (b) Vacation benefits will accrue during the remainder of the vacation year proportionate to the period worked.

24.04 Time of Vacation

- As far as possible, Regular Full-time Employees shall be granted their choice (a) of vacation periods; however, the final allotment of vacation remains within the responsibility and authority of the Employer. The Employer shall post the vacation schedule planner by January-June 1st of each year. Where an Employee submits their vacation preference by MarchSeptember 15th of that year, the Employer shall indicate approval or disapproval of that vacation request by April 30th October 31st of the same year. For the vacation period from July 1, 2020 to December 31st, 2021, the Employer will post the vacation planner by January 31, 2020. Where an Employee submits their vacation preference by April 15, 2020, the Employer shall indicate approval or disapproval of that vacation request by May 31, 2020. A vacation period may be divided by mutual agreement between the Employee and the Employer. An Employee who choose to divide their vacation may only exercise seniority rights as per 24.04(b) for one (1) vacation period per calendar year.
- (b) Seniority within each Classification shall be the determining factor when there is a dispute regarding preference for the time that vacation is to be taken. A request for vacation must be submitted on a vacation request form clearly indicating the last day worked and the day due to return to work.
- (c) A request to utilize vacation shall be made in writing to the Employer. The request shall be subject to the approval of the Employer and shall not exceed the number of vacation days accrued to the date of the request.
- (d) Once vacations are authorized by the Employer they shall not be changed except in cases of emergency or by mutual agreement between the Employer and the Employee.
- (e) The Employer may establish a limit to the level of vacation accrual an Employee is permitted to maintain on an on-going basis.

- (f) An employee that fails to submit their vacation request by March **September** 15th shall lose their choice by seniority.
- (g) No vacation will be granted from December 18th to January 7th due to Christmas and New Year's time off for staff. Only one Permanent Employee in each classification shall be granted vacation between December 18th to January 7th. The opportunity to take vacation during this period shall be offered on a rotational basis, beginning with the most senior Permanent Employee in each classification, where operational conditions allow.

Amd 24.05 Supplementary Vacation

- (a) The supplementary vacation as set out below are to be banked on the outlined supplementary vacation anniversary date and taken at the Employee's option at any time subsequent to the current supplementary vacation employment anniversary date but prior to the next supplementary vacation employment anniversary date.
 - (i) Upon reaching the employment anniversary of twenty-five (25) years of continuous service, Employees shall have earned an additional five (5) work days vacation with pay.
 - (ii) Upon reaching the employment anniversary of thirty (30) years of continuous service, Employees shall have earned an additional five (5) work days vacation with pay.
 - (iii) Upon reaching the employment anniversary of thirty-five (35) years of continuous service, Employees shall have earned an additional five (5) work days vacation with pay.
- (b) Upon reaching the employment anniversary in (a), an Employee may elect to receive payment in lieu of banking supplementary vacation days.

ARTICLE 25 Sick Leave

- 25.01 (a) Sick leave is a benefit provided by the Employer, for the purpose of maintaining regular earnings, during absences due to illness or accidents for which compensation is not payable under the Workers' Compensation Act or for quarantine by Medical Officer of Health.
 - (b) The Employer recognizes that alcoholism, drug addiction and mental illness, are illnesses, which can respond to therapy and treatment, and that absences from work due to such therapy shall be considered sick leave.
- 25.02 An Employee shall be allowed a credit for sick leave from the date of employment calculated in hours in accordance with the following formula:

Employer paid hours at the Basic Rate of Pay X 4.6% = Number of hours of paid sick time credited in each full month of employment

up to a maximum credit of six hundred and fifty-eight point seven five (658.75) hours per FTE. In the case of:

- (a) unpaid leave of absence; or
- (b) sick leave in excess of five (5) work days.

sick leave shall not accrue.

The accumulation of sick leave hours will be determined by the employee's regular paid hours (any substitution of regular paid hours, such as paid sick leave, bereavement, vacation leave, is included). Eligible employees will earn one (1) sick leave hour for each twenty-two regular paid hours to a maximum of six hundred and eighty (680) hours.

- 25.03 Employees reporting sick shall advise the Employer as soon as possible and biweekly unless otherwise mutually agreed upon.
- Subject to Article 25.01, 25.02 and 25.03 above, an Employee granted sick leave 25.04 shall be paid, at their Basic Rate of Pay for regularly scheduled shifts absent due to illness, and the number of hours thus paid shall be deducted from the Employee's accumulated sick leave credits up to the total amount of their accumulated credits at the time the sick leave commenced.

Employees may be required to submit satisfactory proof to the Employer of any illness, non-occupational accident or quarantine when circumstances make it reasonable to do so. Where the Employee must pay a fee for such proof, the full fee shall be reimbursed by the Employer. Payment of sick leave benefit shall not be effected until required substantiation has been supplied.

- 25.06 When an Employee has accrued the maximum sick leave credit of six hundred and fifty-eight point seven five (658.75) six hundred and eighty (680) hours per FTE they shall no longer accrue sick leave credits until such time as their total accumulation is reduced below the maximum. At that time the Employee shall recommence accumulating sick leave credits.
 - Except as hereinafter provided, sick leave will not be paid in respect of any (a) illness or injury which is incurred during the period of the scheduled vacation once vacation leave has commenced. In the event that the illness or injury prevents the Employee from resuming their duties at the conclusion of the vacation period and the Employee has substantiated their claim for sick leave, income continuance thereafter will be in accordance with Articles 25.01, 25.02 and 25.05.
 - In the event an illness or injury preventing an Employee from performing (b) their usual duties, occurs prior to the scheduled start of the vacation period, and provided proper substantiation of theirr claim to sick leave has been provided, the absence on account of the illness or injury will be treated as sick leave pursuant to Article 25.01, 25.02 and 25.03 until the Employee has recovered sufficiently to permit the resumption of their usual duties. Time not utilized as vacation leave as a result of the above illness or injury will be rescheduled to a mutually agreed later time frame.
- 25.08 Upon request of an Employee but not more frequently than once a year, the Employer shall advise an Employee of their accrued sick leave credits.
- 25.09 For the purpose of computing sick leave accumulation, the following shall be counted as working days:
 - days on which the Employee is on vacation; (a)
 - (b) all days worked including paid education leave;
 - (c) sick days of less than six (6)work days duration.
 - An Employee who has exhausted their sick leave credits during the course of an illness, and the illness continues, shall be deemed to be on leave of absence without pay or benefits for the duration of the illness or as provided below,

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whichever first occurs. The Employee shall keep the Employer advised as to when they shall be expected back to work and shall provide the Employer with twenty-eight (28) days written notice of readiness to return to work and:

- (a) if the Employee is capable of performing the duties of their former position they shall be reinstated by the Employer in the same position which the Employee held immediately prior to their disability at not less than the same increment in the salary schedule and other benefits that accrued to the Employee prior to their disability;
- (b) if the Employee is incapable of performing the duties of their former position, but is capable of performing the duties of their former classification, a reasonable effort shall be made by the Employer to place the Employee in an available position that they are capable of performing. In such a case the Union agrees to waive the posting provisions of the Collective Agreement.
- (c) at the expiration of twenty-four (24) months from the last day of paid sick leave, if an Employee:
 - (i) is not capable of resuming work pursuant to section (a), or
 - (ii) for whom, after a reasonable effort having been made pursuant to section (b), alternate employment is not available,

it shall be deemed that the employment relationship has terminated, provided that such termination is not contrary to any right conferred under this Agreement or any law of Canada or Alberta.

- The reinstatement of an Employee in accordance with this Article shall not be construed as being in violation of the posting and/or scheduling provisions.
- The Employer may require that any Employee undergo a medical examination by a physician:
 - (a) In the case of prolonged or frequent absence, or
 - (b) When it is considered that an Employee is unable to satisfactorily perform their duties.
- 25.13 An Employee may be required to provide proof of their fitness to return to duty.

ARTICLE 27 Prepaid Health Benefits

The Employer agrees to provide benefits to eligible Regular Full-Time and Regular Part-Time Employees of The Salvation Army Edmonton Grace Manor in accordance with the terms of the Employer's Benefit Plan. Employees who regularly work twenty-five (25) hours per week or more shall participate in the benefit plan. Employees who regularly work thirty (30) hours per week or more are eligible for long-term disability.

As of the date of ratification, the Benefit Plan includes coverage for:

health care

27.01

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- dental care
- long-term disability
- life insurance
- accidental death and dismemberment.

The types of coverage and benefits in the Benefit Plan and the operation of the Benefit Plan shall be governed by the terms and conditions of the Benefit Plan and the contracts between The Salvation Army and the benefit insurers, as provided for in the Employer's Policy #26508 and the Insurer's Policy #32179.

The Employer shall make information booklets available to eligible Employees who participate in the benefit plans.

Employees will be given information about the Employee's premium costs when they are selecting the types of coverage they wish to have under the Benefit Plan.

The Employer shall pay one hundred percent (100%) of the premiums for an eligible Employee who selects single coverage for the core plan for health care, dental care, life insurance and accidental death and dismemberment. An eligible Employee is responsible for one hundred percent (100%) of the premiums associated with long-term disability. Employees are responsible for additional premiums associated with couple, family coverage and other options offered under the Benefit Plan.

27.03 In the event the Provincial Government implements the Alberta Health Care Insurance Plan, the Employer shall provide regular Full-Time Employees a benefit equal to the single premium.

ARTICLE 28 Pension Plan

- 28.01 (a) The Employer agrees to provide a group RRSP to eligible Employees of The Salvation Army Edmonton Grace Manor in accordance with The Salvation Army Group Registered Retirement Savings Plan or Appendix A, whichever is greater. The group RRSP shall be open to all Full-time and Part-time Employees, subject to the terms and enrollment requirements of The Salvation Army Group Registered Retirement Plan.
 - (b) The Employer shall make available to all eligible Employees copies of the Group RRSP information pamphlets.
 - (c) The Employer will make matching contributions up to the maximum in accordance with The Salvation Army Group Registered Retirement Plan for eligible Employees up to the maximum amount.

ARTICLE 30 Leave of Absence

Amd 30.01 General Conditions

- (a) Requests for a leave of absence, without pay, where possible should be made in writing to the proper officer of the Employer six (6) weeks in advance, except that in extenuating circumstance the time factor may be waived or reduced. Recognizing that the primary commitment of the Employee is to the Employer, the granting of leaves of absence is subject to the approval of the Employer. Except in exceptional circumstances the Employer will reply in writing to a request for leave of absence within fourteen (14) days of receipt of the request.
- (b) At the option of the Employer, and subject to advance approval by the insurer and continued payment of premiums, during leaves of absence without pay of longer than thirty (30) calendar days, all benefits except Long

Term Disability may be continued, but not beyond the end of the policy month following the month in which the absence commenced unless prior approval is secured. If the Employee elects to maintain coverage they shall submit both the Employer and Employee shares of the premium contributions in a fashion as determined by the Employer. If the Employee chooses not to continue to submit the total required premiums, coverage will cease and the Employee shall not be entitled to any benefits under the plans.

- (c) For the portion of maternity leave during which an Employee has a valid health-related reason for being absent from work and who is in receipt of sick leave, EI SUB Plan benefits, or LTD, benefit plan premium payments shall be administered in the same fashion as an Employee absent due to illness.
- (d) An Employee who has been granted leave of absence and overstays the leave without permission of the Employer, shall automatically terminate their position with the Facility; except in cases of extenuating circumstances acceptable to the Employer.
- (e) Employees shall not be entitled to Paid Holidays with pay, which may fall during a period of leave of absence without pay.
- (f) Employees granted leave of absence for more than one month may, at the discretion of the Employer, be required to use up accumulated vacation entitlement prior to returning to duty.
- (g) When an Employee is on leave of absence without pay and is receiving WCB or LTD benefits, they may continue participation in the Alberta Health Care Insurance Plan for the period of their employment pursuant to Article 26.02 whichever is applicable from the last day of paid sick leave, by paying the full premium costs to the Employer.
- (h) Employees are entitled to apply for job protected Leaves of Absence as proclaimed by the Government of Alberta or the Government of Canada. The legislative provisions for Leaves of Absence in place on the date of ratification of the agreement will remain in place for the term of the agreement regardless of any subsequent changes to the legislation.

Amd 30.02 (a) Maternity Leave

- (i) An Employee who has completed nine (9) months ninety (90) days of continuous employment shall, upon the Employee's written request, providing at least twenty-eight (28) calendar days advance notice, be granted maternity leave to become effective at any time during the twelve (12) thirteen (13) weeks immediately preceding the expected date of delivery, provided that the Employee commences maternity leave no later than the date of delivery. If during the twelve (12) thirteen (13) week period immediately preceding the estimated date of delivery the pregnancy interferes with the performance of the Employee's duties the Employer may, by notice in writing to the Employee, require the Employee to commence maternity leave forthwith.
- (ii) Such leave shall be without pay and benefits, except for the portion of maternity leave during which the Employee has a valid health-related

reason for being absent from work and is also in receipt of sick leave, EI Sub Plan benefits **or** LTD. Maternity leave shall not exceed eighteen (18) months sixteen (16) weeks unless mutually agreed otherwise between the Employer and the Employee.

- (iii) A pregnant Employee whose pregnancy ends other than as a result of a live birth within (16) weeks of the estimated due date is entitled to maternity leave.
- (iv) At the Employer's option, an "El Sub Plan" shall be implemented to supplement an eligible Employee's Employment Insurance to meet the Employer's obligation to provide disability payments during the valid health-related period for being absent from work due to pregnancy. The valid health-related period is one for which the Employee has medical substantiation required for sick leave eligibility.
- (v) An Employee requesting an extension of maternity leave and who has unused vacation entitlement may be required to take the vacation pay as a part or all the period of the extension.
- (b) Paternity Parental Leave Subject to Alberta and Federal legislation regulations.

Upon the Employee's written request, providing at least twenty-eight (28) calendar days advance notice, an Employee shall be granted Parental leave without pay and benefits. Such Leave shall be taken as follows:

- (i) For an Employee entitled to Maternity Leave, other than an Employee described in 30.02(a)(iii), immediately following the last day of Maternity Leave, a period not exceeding sixty-two (62) weeks; or
- (ii) In the case of a parent who has completed ninety (90) days of continuous employment, a period not exceeding sixty-two (62) weeks within seventy-eight (78) weeks after the child's birth; or
- (iii) In the case of an adoptive parent who has completed ninety (90) days of continuous employment, a period not exceeding sixty-two (62) weeks within seventy-eight (78) weeks after the child is placed with the adoptive parent for the purpose of adoption.
- (c) Subject to section (ii), an Employee on Maternity Leave or Parental Leave shall provide the Employer with at least twenty-eight (28) calendar days notice of readiness to return to work, following which the Employer will reinstate the Employee in the same or an equivalent position at not less than the same step in the pay scale and other benefits that accrue to the Employee up to the date the Employee commenced leave.
 - (ii) In the event that during the period of an Employee's Maternity Leave or Parental Leave, the position from which the Employee is on such leave has been eliminated due to reduction of the working force or discontinuation of an undertaking or activity and the Employer has not increased the working force or resumed operations on the expiry of the Employee's Maternity Leave or Parental Leave and the returning Employee does not have sufficient seniority to displace any other incumbent, the name of the Employee will be added to the list of laid off

Employees. Upon increasing the working force, resumption of the business, undertaking, or activity, recall or reinstatement to the working force shall be in compliance with Article 15.

A father-to-be who has completed nine (9) months ninety (90) days of continuous employment shall upon their written request, be granted an unpaid leave to commence two (2) weeks prior to the delivery or such longer period as may be mutually agreed between the Employee and the Employer. Such leave shall be without pay and benefits and shall not exceed eighteen (18) months.

- (i) Subject to section (b) an Employee on maternity leave or paternity leave shall provide the Employer with at least twenty-eight (28) calendar days notice, in writing of their readiness to return to work, following which the Employer will reinstate him in the same or an equivalent position at not less than the same step in the pay scale and other benefits that accrue to him up to the date the Employee commenced leave.
- (ii) In the event that during the period of an Employee's maternity leave or paternity leave, the position from which the Employee is on such leave has been eliminated due to reduction of the working force or discontinuation of an undertaking or activity and the Employer has not increased the working force or resumed operations on the expiry of the Employee's maternity leave or paternity leave and the returning Employee does not have sufficient seniority to displace any other incumbent, the name of the Employee will be added to the list of laid off Employees. Upon increasing the working force, resumption of the business, undertaking, or activity, recall or reinstatement to the working force shall be in compliance with Article 15.

30.03 Adoption Leave Subject to Alberta and Federal legislation and regulations

- (a) An Employee who had completed nine (9) months continuous employment shall upon written request, give twenty-eight (28) calendar days notice before the Employee can reasonably expect to first obtain custody of the child being adopted, be granted leave without pay for up to eighteen (18) months as necessary for the purpose of adopting a child.
- (b) Where the Employee is unable to comply with (a) the Employee may commence adoption leave upon one day's notice provided that application for such leave was made when the adoption was approved and the Employer is kept informed of the progress of the adoption proceedings.
- (c) (i) Subject to section (ii) an Employee granted adoption leave shall provide the Employer with twenty-eight (28) days notice, in writing of readiness to return to work, following which the Employer will reinstate the Employee in the same or an equivalent position at not less than the same step in the pay scale and other benefits that accrue to them up to the date the Employee commenced leave.
 - (ii) In the event that during the period of an Employee's adoption leave, the position from which the Employee is on such leave has been eliminated due to reduction of the working force or discontinuation of the undertaking or activity and the Employer has not increased the working force or resumed operations on the expiry of the

Employee's adoption leave and the returning Employee does not have sufficient seniority to displace any other incumbent, the name of the Employee will be added to the list of laid off Employees. Upon increasing the work force, resumption of the business, undertaking or activity, recall or reinstatement to the working force shall be in compliance with Article 15.

30.0403 Court Appearance

- An Employee required by law to appear in court as a member of a jury, or as (a) a witness in matters arising out of their employment with the Employer, shall be paid the difference between the pay received for such court service and the pay the Employee would have normally received if the Employee had been working, based on the basic rate of pay. The Employee will report to work during those hours that they are not required to attend court. For the purpose of the Employee reporting to work, travel time shall be considered as time required to attend court.
- (b) Where an Employee is required by law to appear before a court of law for reasons other than those stated in (a) above, they shall be granted a leave of absence without pay.

Amd 30.0504 Bereavement Leave

- (a) Upon request, an Employee shall be granted reasonable leave of absence in the event of a death of a member of the Employee's immediate family (i.e. spouse, child, parent, brother, sister, mother-in-law, father-in-law, son-inlaw, daughter-in-law, grandparent, grandchild, guardian or fiancée, aunt, uncle, niece, nephew). Spouse shall include common-law and/or same sex relationship. Step-parent, step-children, step-brother and step-sister shall be considered as members of the Employee's immediate family. For the first five (5) working days of such leave of absence in the case of immediate family, or for the first two (2) working days of such leave of absence in the case of the death of an uncle, aunt, niece or nephew, the Employee shall suffer no loss of regular earnings provided that such leave is taken within seven (7) calendar days following the date of death or the funeral/memorial service. The Employer may extend be reavement leave by up to three (3) additional days for travel purposes. Bereavement leave may include normal days off and/or vacation but no additional payment is due therefore. Additional unpaid bereavement leave will not be unreasonably denied.
- (b) In the event of a death of acnother relative or close friend, the Employer may grant up to one (1) working day off with pay to attend the funeral services.
- (c) An Employee shall not be required to take previously unscheduled vacation leave in lieu of bereavement leave when they are entitled to that bereavement leave.

30.0605 Compassionate Care Leave

An Employee with a relative in the end-stage of life shall be entitled to leave of absence without pay and benefits for a period up to six (6) months twenty seven (27) weeks_where the Employee has qualified for the compassionate care benefit under Employment Insurance legislation.

30.0706 Special Leave

The parties recognize that an Employee may require time off for the purpose of:

- (a) attending a medical or dental appointment that cannot reasonably be scheduled outside of the Employee's hours of work; or
- (b) attend to an unforeseen illness in the immediate family that requires the Employee's care or personal attention.

In such circumstances, the Employee shall inform the Employer with as much advance notice as possible. The Employer shall grant special leave with pay in such circumstances to a Regular Full-Time Employee to a maximum of 23.25 hours in each calendar year. The Employer shall grant special leave with pay in such circumstances to a Regular Part-Time Employee to a prorated maximum number of hours in each calendar year based on the full-time equivalence of their position.

An Employee may be required to submit satisfactory proof to the Employer demonstrating the need for Special Leave.

30.0807 Donor Leave

An Employee shall be granted the necessary leave of absence with pay for the purpose of donating bone marrow or an organ; this leave shall be charged against sick leave.

30.0908 Other Religious Observances

- (a) Employees who are members of non-Christian religions are entitled to up two (2) days leave without pay per calendar year to observe spiritual or holy days. Such leave shall not be unreasonably withheld.
- (b) A minimum of four (4) weeks' notice is required for leave under this provision. Where four (4) weeks' notice is not possible due to the unpredictable nature of the spiritual or holy days, then as much notice as possible shall be provided.
- (c) Employees granted leave under this provision may utilize or reschedule banked overtime, vacation or lieu days.

New 30.09 Domestic Violence Leave

An Employee who requires time off for Domestic Violence Leave, as defined in the *Employment Standards Code*, shall be granted leave with pay of up to ten (10) days in a calendar year for one or more of the following purposes:

- (a) to obtain services in respect of the violence from a victim services organization;
- (b) to obtain psychological or other professional counseling for the Employee or the Employee's dependent child in respect of the violence;
- (c) to relocate temporarily or permanently;
- (d) to seek legal or law enforcement assistance including preparing for or participating in any legal proceeding related to or resulting from the violence;
- (e) any other purpose provided for in the *Employment Standards Code*.

New

An Employee shall be granted one (1) day off with pay to attend a formal hearing to become a Canadian citizen.

ARTICLE 34 Term of Collective Agreement

		Term of Collective Agreement
Amd	34.01	Except where otherwise stated in this Collective Agreement, this Collective Agreement shall be in force and effect from and after the date upon which the Union and the Employer exchange notice of ratification by their principles of the conditions of this Collective Agreement up to and including September 30, 2019 2022 and from year to year thereafter unless notice, in writing, is given by either party to the other party not less than one (1) calendar month nor more than three (3) calendar months prior to the expiration of its desire to amend this Collective Agreement.
	34.02	Where notice is served by either party under the Code, provisions of this Collective Agreement shall continue until:
		(a) a new Collective Agreement is ratified; or
		(b) a strike or lockout commences.
	34.03	All other benefits granted pursuant to this Collective Agreement shall be effective from the date of ratification.

ARTICLE 40 Licensed Practical Nurses

			Licensed Practical Nurses			
Amd	40.01	An Employee shall be eligible for reimbursement of dues paid to their Professional College, to a maximum of three hundred and fifty (\$350.00) (\$300.00) dollars, if:				
		(a)	At the beginning of the Employee's next registration year, the Employee has an active registration in their Professional College, and requires such active registration to perform their duties; and			
		(b)	The Employee has accumulated a minimum of eight hundred and nine (809) hours actually worked in the previous fiscal year.			
Move	40.02	-(a)	A Licensed Practical Nurse who is assigned by the Employer to act as a Preceptor for students in the Licensed Practical Nurse program shall receive an additional sixty-five (\$0.65) cents per hour. The Employer will give consideration to those Employees who express interest in participation in this program.			
		(b)	"Preceptor" shall mean a Licensed Practical Nurse who is assigned to supervise, educate and evaluate students in the Licensed Practical Nurse program.			
	40.03	Respon	nsibility Pay			
		(a)	A Licensed Practical Nurse who works a night shift, weekend shift or on a Paid Holiday when there is no Registered Nurse scheduled shall be paid a premium of one dollar and twenty-five (\$1.25) cents for each hour worked.			
		(b)	A Licensed Practical Nurse who works a day shift when the Director of Care and the Resident Care Manager are both scheduled to be away from the site during the entire day shift shall be paid a premium of one dollar and twenty-five (\$1.25) cents for each hour worked.			
		(c)	At no time shall a responsibility premium be included with the Employee's regular rate of pay for purposes of computing overtime payments, other premium payments, or any Employee benefits.			
	NEW					
	1417.44		ARTICLE 42			

ARTICLE 42 Preceptor Pay

- 42.01 "Preceptor" shall mean an Employee who is assigned by the Employer to supervise, educate and evaluate students in an educational program, or any other Eligible Program.
- 42.02 (a) A Licensed Practical Nurse who is assigned by the Employer to act as a Preceptor for students in the Licensed Practical Nurse program shall receive an additional sixty-five cents (\$0.65) per hour. The Employer will give consideration to those Employees who express interest in participation in this program.
 - (b) A Health Care Aide assigned by the Employer to act as a preceptor to a student in a recognized Health Care program shall receive an additional sixty-five cents (\$0.65) per hour. The Employer will give consideration to those Employees who express interest in participation in this program.

LETTER OF UNDERSTANDING #1

between

THE SALVATION ARMY at Edmonton Grace Manor

and

THE ALBERTA UNION OF PROVINCIAL EMPLOYEES (on behalf of Local 047/020)

RE: SEVERANCE

- 1. Severance will be offered as a result of organizational changes, including technological change, that result in the permanent reduction in the number of Regular Employees in the bargaining unit.
- 2. The Employer will select one of or a combination of the following severance options to be offered to eligible Regular Employees, as defined in Item 3 of this Letter of Understanding:

Option I:

- (a) A Regular Full-time Employee shall be eligible for severance pay in the amount of two (2) weeks regular pay for each full year of continuous employment to a maximum of forty (40) weeks pay.
- (b) A Regular Part-time Employee shall be eligible for severance pay in the amount of two (2) weeks regular pay for each full period of one thousand nine hundred and seventy-three point seven five (1973.75) hours worked at the basic rate of pay.
- (c) Regular pay shall be defined as regularly scheduled hours of work as at the date on which notice of layoff is issued (which for the purpose of clarity means regularly scheduled hours of work exclusive of overtime hours, call back hours and additional hours for Part time Employees) X Basic Rate of Pay (which for the purpose of clarity means Basic Rate of Pay exclusive of overtime payments and premium payments).
- (d) For purposes of severance, continuous employment will be calculated from the last date of hire recognized with the Employee's current Employer and shall exclude all absences in excess of thirty (30) days.

Option II:

- (a) A Regular Full-time Employee shall be eligible for severance notice of two (2) weeks for each full year of continuous employment to a maximum of forty (40) weeks, during which the Employee shall continue to work.
- (b) A Regular Part-time Employee shall be eligible for severance notice of two (2) weeks for each full period of one thousand nine hundred and seventy-three point seven five (1973.75) hours of work to a maximum of forty (40) weeks, during which the Employee shall continue to work.
- (c) Regular Employees provided severance notice under this Option will be granted leave of absence with pay for the purpose of attending job interviews provided that advance notice is given to the Employer.
- 3. A Regular Employee who has received layoff notice in accordance with Article 15 and for whom no alternate vacant position is available pursuant to Article 15, shall have the option to select either of:

- (a) Layoff with the placement and recall rights as specified in Article 15 of the Collective Agreement; or
- (b) Severance as offered by the Employer in accordance with this Letter of Understanding.
- 4. A Regular Employee who accepts severance pay as described in Option I above, shall have terminated their employment, with no further rights to recall.
- 5. A Regular Employee who accepts severance notice as described in Option II above shall terminate their employment, with no further rights to recall at the conclusion of the notice period.
- 6. An Employee who has been terminated for just cause or who has resigned or retired shall not be eligible for severance.
- 7. A Regular Employee who receives notice of layoff shall have fourteen (14) calendar days from the date the notice of layoff is issued to advise the Employer, in writing, that the Employee wishes to take the Severance Option offered by the Employer. Any Employee who does not advise the Employer, in writing, of the Employee's decision to accept severance shall be deemed to have selected layoff in accordance with Article 15 of this Collective Agreement.
- 8. (a) Employees who select severance will not be eligible for rehire by any Employer who is a party to a Collective Agreement containing this provision, or any Employer or agency funded directly or indirectly by the Employer paying the severance, for the period of the severance (which for the purpose of clarity means the period of time equal to the number of weeks of severance paid to the Employee).
 - (b) The Employee may be considered for hire by an Employer referred to in (a) provided they repay the Employer from whom severance was received, the difference, if any, between the time they were unemployed and the length of time for which the severance was paid.
- 9. Severance pay or notice provided under this Letter of understanding shall be deemed to be inclusive of any and all legislative requirements for termination notice.

Amd This Letter of Understanding shall apply over a period of time beginning the date on which the parties exchange notice of ratification for this Collective Agreement and ending September 30, 2017

2022 or upon the date of ratification of the next Collective Agreement, whichever is later.

Move to salary grid LETTER OF UNDERSTANDING #2

between

THE SALVATION ARMY at Edmonton Grace Manor

and

THE ALBERTA UNION OF PROVINCIAL EMPLOYEES (on behalf of Local 047/020)

RE: EDUCATIONAL ALLOWANCES

The parties agree as follows:

Health Care Aides

An Employee who is employed as a Health Care Aides shall be eligible for an educational allowance of forty (\$0.40) cents for each hour worked as a Health Care Aides where they submits proof of successful completion of one or more of the following courses or certificates (or equivalencies) from a bona fide post-secondary institution as determined by the Employer:

- (a)—Personal Care Attendant (PCA);
- (b)—Personal Support Aide (PSA);
- (c) Graduate Practical Nursing (GPN).

Recreation Program Assistant

An Employee who is employed as a Recreation Program Assistant shall be eligible for an educational allowance of thirty (\$0.30) cents for each hour worked as a Recreation Program Assistant where they submit proof of successful completion of a course or certificate as a recreational program assistant (or equivalencies) from a bona fide post-secondary institution as determined by the Employer.

3. An educational allowance paid under this Letter of Understanding shall not form part of an Employee's hourly rate or Basic Rate of Pay.

LETTER OF UNDERSTANDING #3

between

THE SALVATION ARMY at Edmonton Grace Manor

and

THE ALBERTA UNION OF PROVINCIAL EMPLOYEES (on behalf of Local 047/020)

RE: EMPLOYER SOCIAL FUND CONTRIBUTION

The parties agree to the following:

Amd

- 1. In lieu of the Employment Insurance (EI) Rebate or Reduction, the Employer shall contribute seven hundred and fifty dollars (\$750.00) annually and the monies shall be placed in an EMAC social fund and will be administered by a Social Committee compromised of representatives from Union Employees and the Management Employees.
- 2. The Social Committee shall be part of the Joint Committee EMAC and shall examine and make recommendations regarding the payment of the Social Funds.

LETTER OF UNDERSTANDING #4

between

THE SALVATION ARMY at Edmonton Grace Manor

and

THE ALBERTA UNION OF PROVINCIAL EMPLOYEES (on behalf of Local 047/020)

RE: HEALTH BENEFIT SPENDING ACCOUNT

A Flexible Health Benefit Spending Account was implemented for all Employees eligible for benefits in accordance with Article 27.

1. A sum of four hundred (\$400.00) dollars per each Regular Full-time Employee shall be allocated by the Employer to a Flexible Health Benefit Spending Account for each eligible Employee effective January 1st of each calendar year.

Effective January 1, 2020 a sum of five hundred (\$500.00) dollars per each Regular Full-time Employee shall be allocated by the Employer to a Flexible Health Benefit Spending Account for each eligible Employee effective January 1st of each calendar year.

This Flexible Health Benefit Spending Account shall be provided to Regular Part-time Employees on a pro-rated basis, based on their annualized regularly scheduled hours of work as of December 1st of each calendar year.

- 2. Employees who, in the course of a calendar year, are hired or transferred into a position which is eligible for the Flexible Health Benefit Spending Account shall be:
 - (a) entitled to a Flexible Health Benefit Spending Account on a pro-rated basis on the number of full months remaining in the calendar year from the date the benefit eligible position is attained; and
 - (b) eligible to use his/her Flexible Health Benefit Spending Account for eligible expenditures incurred on or after the eligibility date for benefits under Article 27.
- 3. Any unused allocation in an Employee's Flexible Health Benefit Spending Account as of December 31st of each calendar year may be carried forward for a maximum of one (1) calendar year.
- 4. An Employee whose entitlement has terminated shall have one (1) month from the first of the month following his/her termination to submit a claim for eligible expenditures. For the purpose of this clause, eligible expenditures must have been incurred prior to termination.
- 5. The Flexible Health Benefit Spending Account shall be administered in accordance with the *Income Tax Act* and applicable regulations in effect during the course of operation of the Flexible Health Benefit Spending Account.
- 6. Additionally, these funds may be used for eg. Gym memberships, athletic equipment, etc.

SALARY APPENDIX

Effective October 1, 2019 a zero per cent (0%) increase for all classifications on the salary appendix.

October 1, 2019 Lead Cook with Red Seal certification will get an additional one dollar (\$1.00) per hour at each step on the salary appendix.

October 1, 2019 a new step 5 will be added to the salary appendix for the Prep Cook and Lead Cook.

Effective October 1, 2020 a zero per cent (0%) increase for all classifications on the salary appendix.

Effective October 1, 2021 a three per cent (3%) increase for all classifications on the salary appendix.

	STEP 1	STEP 2	STEP 3	STEP 4	STEP 5
Office Clerk	\$21.84	\$22.62	\$23.40	\$24.18	\$24.97
Laundry Attendant					
Housekeeper	\$16.64	\$17.30	\$17.98	\$18.70	\$19.43
Dietary Aide					
Prep Cook	\$18.91	\$19.70	\$20.50	\$21.34*	\$22.19
Lead Cook	\$21.50	\$22.38	\$23.28	\$24.20	\$25.17
Lead Cook(Red	\$22.50	\$23.38	\$24.28	\$25.20	\$26.17
Seal)	\$44.50	\$43.30	\$44.20	\$23.20	\$20.17
Laundry Operator					
Maintenance	\$17.93	\$18.64	\$19.39	\$20.18	\$20.99
Custodian 1					
Maintenance	\$20.14	\$20.94	\$21.79	\$22.63	\$23.56
Custodian 2	φ40.14	φ 20. 94	ΨΔ1./ 9	ΨΔΔ.05	Ψ23.30

	STEP 1	STEP 2	STEP 3	STEP 4	STEP 5	STEP 6	STEP 7	STEP 8
Recreation Assistant	\$21.10	\$22.20	\$22.94	\$23.56	\$24.40	\$24.93	\$25.66	\$26.44
	\$21.40	\$22.50	\$23.24	\$23.86	\$24.70	\$25.23	\$25.96	\$26.74
Health Care Aide	\$21.50	\$22.60	\$23.34	\$23.96	\$24.80	\$25.33	\$26.06	\$26.84
Licensed Practical Nurse	\$28.03	\$29.23	\$30.40	\$31.61	\$32.80	\$33.93	\$35.29	\$36.70

* Effective Date of Ratification, an additional 4- step added to the Prep Cook classification

Retroactivity

Any Employee whose employment has terminated prior to the date upon which this agreement is signed by the Employer and the Union, will be eligible to receive retroactively any increase in salary which they would have received but for the termination of employment, only upon submitting to the Employer, during the period between the expiry date of the preceding agreement and ninety (90) days after the signing of this agreement, a written application for such retroactive salary.

All retroactive payments shall be made to all Employees within forty five (45) days of ratification.

Appendix A

Registered Retierment Savings Plan

All regular full-time and part-time Employees are eligible for enrolment in the Group RRSP plan and Employer contributions on the completion of their probationary period. The Employer contributions are to commence once confirmation has been received by the Employer that the Employee is registered in the plan.

The initial contribution to the plan by the Employer must retroactively cover the period between the Employee's end of probation and the entry date. Employer RRSP contributions are to be based on an Employee's regular paid hours. The RRSP percentage is not paid on extra shifts or overtime hours. The percentage of the Employer's contributions is determined by the Employee's years of service as per the following:

- (a) On completion of employee probation: four per cent (4%) of regular earnings;
- (b) On completion of five (5) years of service (commencing the sixth year of employment): five per cent (5%) of regular earnings;
- (c) On completion of ten (10) years of service (commencing the eleventh (11) year of employment): six per cent (6%) of regular earnings.

In addition to the contributions above, if the employee chooses to make voluntary contributions, the Employer will match Employee contributions to a maximum determined by years of service as per the following:

- (a) On the completion of employee probation: matching of voluntary contributions to a maximum of two per cent (2%) of regular earnings;
- (b) On completion of ten (10) years of service (commencing the eleventh (11*) year of employment): matching of voluntary contributions to a maximum of three per cent (3%) of regular earnings.

Contributions to a spousal account will not be matched.

RRSP contributions can continue until December in the year the employee reaches age seventy one (71). Employees no longer eligible for Group RRSP contributions due to Canada Revenue Agency (CRA) regulations are to be given a cash benefit equal to that they would receive in an RRSP contribution.

Letter of Commitment

between

THE SALVATION ARMY at Edmonton Grace Manor

and

THE ALBERTA UNION OF PROVINCIAL EMPLOYEES

(on behalf of Local 047/020)

RE: WORKLOAD APPEAL PROCESS

The Employer agrees to adopt the following Workload Appeal Process into Employer policy within forty-five (45) days following ratification of the preceding tentative agreement. Such policy shall remain in effect until September 30, 2022 or until the next collective agreement is ratified. The Employer shall communicate the policy to all staff and provide the necessary training. The application of the processes of the Workload Appeal Process is subject to Article 9: Grievance Procedure. The final decision regarding the outcome of the Workload Appeal Process is not subject to Article 9: Grievance Procedure.

- The Employer recognizes the importance of discussions regarding workload. Workload is understood to be an objective assessment of the supports (such as staffing, training, communication, skill mix etc.) and equipment (such as devices, technology, supplies etc.) available to the Employee to complete their assigned work.
- Workload may fluctuate and may be impacted by numerous factors including, but not limited to: acuity, changes in patient population, seasonality, surge periods, process improvements and efficiencies, staff/resource fluctuations, and increasing demands. As such, only workload concerns that are ongoing, systemic, and long-term in nature (evidenced by the fact that the concern has continued for a minimum period of thirty (30) calendar days may be considered as part of the Workload Appeal Process.
- 3) Workload Appeal Process (WAP):

LEVEL 1

Where an Employee or group of Employees have workload concerns that are ongoing, systematic and long-term in nature, the Employee(s) may request, in writing, that their Manager conduct a formal workload evaluation. In this written submission, the Employee(s) must include an explanation of the factors they believe are leading to workload concerns, based on the understood components of workload (supports

and equipment). Employees are also encouraged to include their proposed solutions to the workload concerns in the written submission. The Manager (or designate) shall meet with the Employee within fourteen (14) calendar days of receiving the request in order to discuss and resolve the specifics of the concern(s). The Manager shall respond in writing within twenty-one (21) calendar days of the meeting.

LEVEL 2

If the Employee or group of Employees is not satisfied with the outcome at Level 1, within seven (7) calendar days of the response at Level 1, the Employee may request in writing, that the Executive Director (or designate) review their workload concerns. The Executive Director (or designate) shall make the final decision regarding the workload evaluation, and convey the decision in writing, to the Employee within twenty-one (21) calendar days.

The time limits in the Workload Appeal Process may be extended subject to mutual agreement with the Employee. A subsequent evaluation request for the same workload concern within the same unit or area may only be made where substantive changes have occurred since the last review.

AUPE and The Salvation Army Edmonton Grace Manor January 22, 2020

Whereas the Alberta Union of Provincial Employees, Local 047 Chapter 020 (hereinafter referred to as the "Union") and The Salvation Army Edmonton Grace Manor (hereinafter referred to as the "Employer") are negotiating a replacement collective agreement; and whereas the parties exchanged opening proposals on January 20, 2020, respecting the negotiation of a collective agreement between the parties; and whereas neither the Union nor the Employer opened the following Articles, the Union and the Employer now agree to renew as "Current Agreement" such Articles as follows:

Article 2 Article 5 Article 8 Article 14	Application Bulletin Boards Employee Management Advisory Committee (EMAC) Seniority
Article 18	Hours of Work
Article 20	Reporting Pay
Article 21	Shift Differential
Article 31	Terms, Conditions and Benefits of Employment Applicable to Regular Part-
	Time Employees
Article 32	Terms, Conditions and Benefits of Employment Applicable to Temporary and
	Casual Employees
Article 33	Legal Indemnification
Article 35	Terms, Conditions and Benefits of Employment Applicable to Summer
	Students
Article 36	Notice
Article 37	Salaries
Article 39	No Pyramiding
Article 41	Technological Change

The Union and the Employer further agree that, where required, consequential amendments shall be made to the above-mentioned Articles as a result of any changes, modification and/or amendments arising from the subsequent negotiations of, and the subsequent agreements reached of those Articles and Letters of Understanding opened by either the Union of the Employer during this round of collective bargaining.

SIGNED ON BEHALF OF THE EMPLOYER

SIGNED ON BEHALF OF THE UNION

DATE:

DATE

AUPE and The Salvation Army Edmonton Grace Manor January 22, 2020

Housekeeping Change

The parties agree to change all references to "Human Resources" throughout the agreement to "Employee Relations."

SIGNED ON BEHALF OF THE EMPLOYER

SIGNED ON BEHALF OF THE UNION

DATE: 01 /22/

DATE

AUPE and The Salvation Army Edmonton Grace Manor January 21, 2020

The Salvation Army
Edmonton Grace Manor
(hereinafter referred to as "the Employer")

of the first part

- and -

The Alberta Union of Provincial Employees
On behalf of Local 047/020
(hereinafter referred to as "the Union")

of the second part

Preamble

Agreeing that the primary purpose of the Employer is to provide residents with efficient and competent services and recognizing that Edmonton Grace Manor is a facility operated and governed by the tenets of the Salvation Army, which is a faith based organization. It is understood that the following laws cover the operation of this facility, all applicable federal, provincial and municipal legislation, regulations and by-laws.

It is the intent of the Parties to:

- (i) Ensure the provision of the best possible service and quality resident care;
- (ii) Protect the interest of Resident, Employees and the Community;
- (iii) Maintain harmonious relations between the Employer and the Union;
- (iv) Recognize the mutual value of joint discussions and negotiations in all matters of mutual concern to the Parties.

(v) Exercise each of their right in the administration of this Collective Agreement in good faith and in a fair and reasonable manner.

Since the Parties are mutually desirous of entering into a Collective Agreement setting forth rates of pay, hours of work, and other terms and conditions of employment, following are the conditions of the Collective Agreement:

The Employer and the Union acknowledge that our work takes place on Treaty 6 territory, the traditional meeting grounds of many diverse Indigenous Nations.

SIGNED ON BEHALF OF THE EMPLOYER

SIGNED ON BEHALF OF THE UNION

DATE: 01/21/20

DATE: 6//2//20

New

New

ARTICLE 1

Definitions

- 1.01 In this Collective Agreement unless the context otherwise requires:
 - (a) "Ad Hoc Position" means a position established for practicum students or for Special Projects, whereby the Employer acts as the agent for a funding authority and shall not be included within the scope of this Collective Agreement;
 - (b) "Bargaining Union Work" shall only be performed by members of the Bargaining Unit except in the following circumstances:
 - (a) in emergency situations;
 - (b) for instruction purposes;
 - (c) celebrations (i.e. Christmas and birthdays).
 - (c) "Basic Rate of Pay" shall mean the wage rate applicable to an Employee as specified in Pay Classifications;
 - (d) "Code" means the Labour Relations Code, Chapter L-1.2, Consolidated August 20, 1991, or as such Act may be amended from time to time as the case requires;
 - (e) "Common-law spouse", for the purpose of this Agreement, shall mean a person of the opposite sex or same sex who resides with the Employee and who has been held out publicly as his/her spouse for a period of at least one (1) year.
 - (f) "Employee" means any person employed in a job classification within the bargaining unit and whose service is designated as:
 - (i) "Regular Full-time", an Employee who is regularly scheduled to work the full specified hours in the "Hours of Work" Article of this Collective Agreement;
 - (ii) "Regular Part-time", an Employee who is regularly scheduled for less than the full time hours specified in the "Hours of Work" Article of this Collective Agreement;
 - (iii) "Temporary Employee", is one who is hired on a temporary basis for a full-time or part-time position:
 - (a) for a specific job of more than three (3) months but less than twelve (12) months; or
 - (b) to replace a full-time or part-time Employee who is on an approved leave of absence for a period in excess of three (3) months; or
 - (c) to replace a full-time or part-time Employee who is on leave due to illness or injury where the Employee has indicated that the duration of such leave will be in excess of three (3) months.

The term of employment of such Temporary Employee

may be extended only by mutual agreement in writing between the Employer and the Union.

- (iv) "Casual Employee" is a person who:
 - (a) works on a call-in basis and is not regularly scheduled; or
 - (b) is regularly scheduled for a period of three (3) months or less for a specific job; or
 - (c) relieves for an absence the duration of which is three (3) months or less.
- (g) "Employer" shall mean, in addition to the The Salvation Army Edmonton Grace Manor, such officers as may, from time to time, be appointed or designated by the Employer to carry out its administrative duties;
- (h) "Facility" means the manor named as the "Employer" in this Collective Agreement.
- (i) "Layoff" includes a cessation of employment, or elimination of a job resulting from a reduction in the amount of work required to be done by the Employer, a reduction in hours, a reorganization, program termination, closure or other material change on organization, and where should work shall become available, employees will be recalled in accordance with Article 15.
- (j) "Local" means Local 047/020 of the Alberta Union of Provincial Employees;
- (k) "Regularly Scheduled" shall mean the scheduling of work as assigned in the posted rotation;
- (1) "Shift" means a daily tour of duty exclusive of overtime hours;
- (m) "Shift Cycle" means the period of time when the shift schedule repeats itself. In those instances where the schedule does not repeat itself, the term "Shift Cycle" shall be understood to mean a period of time not exceeding twelve (12) weeks;
- (n) "Union" means The Alberta Union of Provincial Employees;
- (o) "Union Representative" means a representative from the Union authorized by the Union to act on behalf of an Employee.
- (o)(p) For the purpose of applying the terms of this Collective Agreement, time worked shall be deemed to have been worked on the day on which the shift starts;

SIGNED ON BEHALF OF THE EMPLOYER

SIGNED ON BEHALF OF THE UNION

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4.03

ARTICLE 4 Recognition

- 4.01 The Employer recognizes the Union as the sole bargaining agent as described in the certificate issued pursuant to the Code.
 - (a) The Employer acknowledges that the Union has exclusive authority to bargain collectively on behalf of the Employees in the unit for which it is certified and to bind them by a Collective Agreement.
- 4.02 The Agreement will not apply to persons who are agreed between the parties to be excluded from the bargaining unit or who have been determined by the Labour Relations Board to be excluded under the provisions of the Labour Relations Code (LRC).
 - (a) For the purposes of this collective agreement, the Union shall be represented by its properly appointed officers. The Union shall provide the Employer with a current list of the officer's name.
 - (b) The Employer shall grant Union Representatives access to its premises for Union business subject to approval of the Human Resources/IT Coordinator Employee Relations Director/Director of Care or designate.
 - (c) Union membership meetings may be held on Employer premises subject to approval of the Employer. These meetings shall not take place during the employees' working hours without the prior approval of the Employer. The Employer shall invoice the Union the cost of the wages for the employees attending these meetings on their scheduled working hours.
- 4.04 No Employee shall be required or permitted to make any written or verbal agreement which may be in conflict with the terms of this Collective Agreement.
- 4.05 All correspondence between the parties shall flow between designated representatives of the Employer and designated representatives of the Union. Both parties shall advise each other, in writing, of the names of their representatives.
- 4.06 The Employer and the Union will each pay one-half (1/2) of the cost of printing enough copies of this Agreement to provide each Employee with one (1) copy. A copy of the Collective Agreement shall be provided to each Employee on commencement of employment by the Union or at the Union orientation. The printing of the Collective Agreements will be processed at AUPE Headquarters.
- Amd 4.07 The Employer shall advise new Employees of the fact that a collective Agreement is in effect. A Union Representative Steward shall have the right to give a union orientation of up to thirty (30) minutes for new Employees with respect to the structure of the Local as well as the rights, responsibilities and benefits under the Collective Agreement. provided,

however, that attendance at the presentation shall not be compulsory, provided further that a representative of the Employer may be present at such presentation.

4.08

Bargaining Union Work shall only be performed by members of the Bargaining Unit except in the following circumstances:

- (a) in emergency situations;
- (b) for instruction purposes;
- (c) celebrations (i.e. Christmas and birthdays).

The Employer agrees not to contract out bargaining unit work during the life of the Collective Agreement.

SIGNED ON BEHALF OF THE EMPLOYER

SIGNED ON BEHALF OF THE UNION

DATE.

01/22/20

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AUPE and The Salvation Army Edmonton Grace Manor January 21, 2020

ARTICLE 6 Union Membership and Payment of Dues

activities; (b) to bargain collectively with the Employer through the Union. (c) All Employees covered by this agreement shall become men				
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ARTICLE 7 In-Service Program

Amd 7.01

- The parties to this agreement recognize the value of continuing inservice education for Employees in auxiliary nursing and that the responsibility for such continuing education lies not only with the individual, but also with the Employer. The term "in-service" includes: orientation, acquisition and maintenance of essential skills, e-learning modules and other programs, which may be offered by the Employer.
- (b) Employees who, with the prior approval of their Supervisor, attend an in-service shall not suffer a loss of pay for such attendance. Employees who are required to work on e-learning modules shall be paid at the applicable rate of pay for time spent completing the module at work or at home. An Employee who is required to attend a training course or seminar shall be paid straight time for attendance at such a training course or seminar meeting, or granted time in lieu.
- (c) The Employer's policy governing in-service programs will include mandatory elements, as modified from time-to-time, and may include, but will not be limited to the following:
 - (i) emergency preparedness (including fire, evacuation and disaster procedures);
 - (ii) CPR (when established by the employer as a mandatory qualification);
 - (iii) mental health training, prevention and management of staff abuse.

Amd 7.02

All Employees required by the Employer to be a Licensed Practical Nurse, shall, upon request, be granted three (3) professional development days annually for professional development related to nursing skills and will paid at the Basic Rate of Pay for all hours they would otherwise be scheduled for. An Employee shall be advised in advance of any transportation, registration fees, subsistence and other expenses that may be paid by the Employer.

Applications for such paid professional development opportunities shall be made in writing to the Employer as early as possible and approval will be subject to operational requirements.

SIGNED ON BEHALF OF THE EMPLOYER

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ARTICLE 9 Grievance Procedure

9.01 Grievance Procedure

A grievance shall be defined as any difference arising out of an interpretation, application, administration or alleged violation of this Collective Agreement. A grievance shall be categorized as follows:

- (a) an individual grievance is a dispute affecting one (1) Employee. Such grievance shall be initiated at Step 1 of the grievance procedure as outlined in Article 9.05 except in cases of suspension or dismissal which will commence at Step 2; or
- (b) a group grievance is a dispute affecting two (2) or more Employees. Such grievance shall be initiated at Step 2 and processed there from in the same manner as an individual grievance as outlined in Article 9.05 A group grievance shall list all Employees affected by the grievance and the results of such grievance shall apply, proportionately if applicable, to all Employees listed on the original grievance; or
- (c) a policy grievance is a dispute between the parties which, due to its nature, is not properly the subject of an individual or group grievance. Such grievance shall be initiated, in writing, within ten (10) days of the date the aggrieved party first became aware of or reasonably should have become aware of the event leading to the grievance. If the policy grievance is a Union grievance, it shall commence at Step 2. If the policy grievance is an Employer grievance, it shall be directed to the President of the Union and the President shall render a written reply within five (5) days of receipt. Upon receipt of response or failure to reply, the Employer may advance the grievance to arbitration.

9.02 Authorized Representatives

- (a) An Employee may be assisted and represented by the Union or Union Representative when presenting a grievance.
- (b) The Employer agrees that Union Representatives shall not be hindered, coerced or interfered with in any way in the performance of their functions while investigating disputes and presenting adjustment as provided in this Article. However, no representative shall leave their work without obtaining consent from their supervisor which shall not be unreasonably withheld. The Union representative shall not suffer any loss of pay for time spent in the performance of their duties involving a grievance provided that the representative does not leave the Employer's premises.
- (c) The Employer will provide the Union within three (3) months of the signing of this Agreement, a written list of the titles of Authorized Representatives who would respond to grievances.

The Employer will also provide the name and addresses of a contact person for the purpose of receiving all grievances and distributing grievances to the appropriate respondent.

9.03 Time Limits

For the purpose of this Article, periods of time referred to in days shall be deemed such periods of time calculated on consecutive calendar days exclusive of Saturdays, Sundays and Paid Holidays which are specified in Article 23.

Communications

- (a) Any notice or advice which the Employer or members of its administrative staff are required to give to the Union in respect of any matter referred to in this Article shall be sufficient if delivered to the President of the Union or designate.
- (b) Any notice or advice which the Union is required to give to the Employer in respect of any matter referred to in this Article shall be sufficient if delivered to the Executive Director or authorized alternate.
- (c) Replies in grievances shall be in writing at all stages to the Union, the grievor and the Local/Chapter representatives.

Facilities for Grievances

The Employer shall supply the necessary facilities including meeting rooms for preparatory meetings and joint grievance meetings.

Mutually Agreed Changes

Any mutually agreed changes to this Collective Agreement shall form part of this Collective Agreement and are subject to the grievance and arbitration procedure.

New 9.04 Mandatory Conditions

- (a) Should the Employee or the Union fail to comply with any time limit in the grievance procedure, the grievance will be considered to be abandoned, unless the parties have mutually agreed in writing to extend the time limits.
- (b) Should the Employer fail to comply with any time limits in the grievance procedure, the grievance shall automatically move to the next step on the day following the expiry of the particular time limit unless the parties have mutually agreed in writing to extend the time limits.
- (a) It is the desire of both Parties to this Agreement to resolve grievances in a manner that is just and equitable, and it is not the intention of either the Employer or the Union to evade settlement of a dispute on a procedural technicality. Notwithstanding the foregoing, it is clearly understood time limits established herein are for the sake of procedural orderliness and are to be adhered to.

- (b) Should either Party fail to adhere to the time limits, the onus is on that party to show a justifiable reason for its failure to adhere to such limits.
- (c) A suspension or dismissal grievance shall commence at Step 2.

Steps in the Grievance Procedure

(a) Step 1

9.05

An Employee who has a grievance shall, within fifteen (15) calendar days of the date they become aware of, or reasonably should have become aware of, the occurrence which led to the grievance, first discuss the matter with the Employee's immediate supervisor and attempt to resolve the grievance at this stage. In the event that it is not resolved satisfactorily to the Employee, it may be advanced in accordance with the following steps.

(b) Step 2

If:

- (i) an individual grievance, within ten (10) days of discussing the grievance with their immediate supervisor in Step 1; or
- (ii) a group grievance, within fifteen (15) calendar days of the date any of the aggrieved parties became aware of the event or reasonably should have become aware of the event leading to the grievance, the grievance shall be submitted, in writing, stating the article claimed to have been violated, the nature of the grievance and the redress sought. The grievance will be responded to, in writing, by the Director of Care or the appropriate designated representative within fifteen (15) calendar days of receiving the grievance. If the grievance is not settled at this stage, it may be advanced to Step 3.

(c) Step 3

Within fifteen (15) calendar days of the reply at Step 2, the Employee shall submit the grievance, in writing, to the Executive Director of the facility(s) or designate. The Executive Director or designate shall hold a hearing within fifteen (15) calendar days of receipt of the grievance. The Employee shall be entitled to have a representative of the Union present during the meeting. The Executive Director or representative shall render a written decision within fifteen (15) calendar days of the date of the hearing. If the grievance is not settled at this stage, either party may decide to proceed to Mediation or Arbitration.

9.06 Mediation

By mutual agreement of the Union and the Employer, the grievance may proceed to mediation. If the grievance proceeds to mediation, one jointly selected mediator shall meet with the parties on an agreed to date for the following purpose:

- (a) investigate the dispute;
- (b) define the issue(s) in dispute and;

(c) make written recommendations to resolve the dispute.

During the proceedings, the parties shall fully disclose all materials and information relating to the issue(s) in dispute. The proceedings shall be conducted with a view to settling the dispute, and as such, are privileged. The fees and expenses of the mediator shall be borne equally to the parties to the dispute. If the grievance is not settled at this stage, either party may decide to proceed to Arbitration.

New 9.07

A grievance not resolved at Step 3 or in mediation, may, upon agreement of both parties, be submitted to a single Arbitrator. If the Parties cannot agree on a single Arbitrator the Director of Mediation Services may be requested by either party to appoint a qualified person to act as a single arbitrator.

9.0708 Arbitration

- (a) (i) Either party wishing to submit a grievance to Arbitration shall, within fifteen (15) calendar days of the receipt of the decision at Step 3 or the mediator's decision of the grievance procedure, notify the other party in writing of its intention to do so and shall nominate an individual to serve as an arbitrator.
 - (ii) The recipient receiving the notice shall with fifteen (15) calendar days inform the other party of the name of its appointee to the arbitration board.
- (b) The Chairman shall have the authority to render a decision with the concurrence of either of the other members, and decision thus rendered shall be final and binding on the parties.
- (c) The Arbitration decision shall be governed by the terms of this Collective Agreement and shall not alter, amend or change the terms of this Collective Agreement.
- (d) Each of the parties to this Collective Agreement shall bear the expenses of its appointee to an Arbitration Board. The fees and expenses of the Chairman shall be borne equally by the two (2) parties to the dispute.
- (e) Any of the time limits herein contained in Arbitration proceedings may be extended if mutually agreed to in writing by the parties.

SIGNED ON BEHALF OF THE EMPLOYER

SIGNED ON BEHALF OF THE UNION

DATE: 01/21/20

DATE: 6/12/120

ARTICLE 10 Union Stewards

Union Representation and Time off for Union Business

Amd	10.01	The Employer agrees to recognize Employees who are elected or appointed as Union Stewards as authorized Union Representatives.
Amd	10.02	A Union Steward may, at the request of an Employee, accompany or represent the Employee in investigations and performance management meetings that may result in discipline and in the processing of a grievance with the Employer. When it becomes necessary for a Union Steward to leave their job for this purpose, the Union Steward will request time off from their manager, providing as much advance notice as possible. Such time off shall be granted only upon the approval of the manager, which approval shall not be unreasonably withheld.
	10.03	Arrangements will be made by the manager to ensure that the Union Steward's absence for this purpose, when approved will result in no loss of regular earnings at their basic rate of pay.
	10.04	The Local agrees that Union Stewards and Employees alike shall not enter into discussions concerning Union business during working time.
74	10.05	The Union reserves the right to appoint a Union Steward to represent a work area that has no Union Stewards.
	10.06	A list of Union Stewards and other Union Representatives shall be supplied by the Union to the Employer. The Employer shall be advised promptly in writing of any change in the list.
	10.07	The Chapter shall have the right at any time to the assistance of Union Staff Members when dealing or negotiating with the Employer and when processing a grievance. Such representatives shall approach members at work only when engaged in such activities and provided they have received the approval of the Executive Director or authorized alternate. Such approval shall not be unreasonably denied.
	10.08	Time Off for Union Business (a) The Freedom shall growt time off with out may and benefits for
		(a) The Employer shall grant time off without pay and benefits for

- (a) The Employer shall grant time off without pay and benefits for Employees for the purpose of conducting preparation for collective bargaining and collective bargaining with the Employer or to participate in Union business (i.e. represent the Union at Conventions, Workshops, Institutes, Seminars, Schools or to attend meetings as a member of the Union's Provincial Executive Board).
- (b) When it is necessary for an Employee to make a request for a leave for Union business the application for leave must be made in writing to the Employer for approval. The application for leave will be made in writing to the proper officer of the

Employer with as much advance notice as possible and where possible, five (5) weeks advance notice will be provided.

- (c) Where time off is without pay and benefits is granted, the Employer will maintain the Employee's regular pay and benefits and invoice the Union for the Employee's regular pay and benefits. The Union agrees to reimburse the Employer.
- (d) An Employee, who is elected or selected for a full time position with the Union or any body with which the Union is affiliated, shall be granted leave of absence without pay and without loss of seniority, for a period of up to two (2) years.

The Union shall keep the Employer advised, in writing, with up to date lists of the names of officers, committee members and any other representatives of the Union, who are authorized to act in grievances or in other official Union business. The Employer agrees to recognize only those representatives whose names have been submitted in writing.

10.09 Union Leave

(a) Leaves of absence, without loss of regular earnings will be provided for authorized Union representatives, not to exceed three (3) in number, for time spent meeting with representatives of the Employer at a formal Labour Management meeting where matters of mutual concern are discussed. A fourth representative may attend, as required, at the Union's expense

Union Officers and members to conduct official Union Business on the following basis:

- (i) Members of negotiating committee, not to exceed three (3) in number, for time spent meeting with representatives of the Employer during the formal negotiation of a Collective Agreement, such meetings to be acceptable to both parties.
- (ii) Authorized Union representatives, not to exceed three (3) in number, for time spent meeting with representatives of the Employer at a formal Labour Management meeting where matters of mutual concern are discussed. A fourth representative may attend, as required, at the Union's expense.
- (b) Leave of absence without pay for other Union business may be granted to no more than three (3) persons for a period of not greater than two (2) weeks.
- (c) An Employee, who is elected or selected for a full time position with the Union or any body with which the Union is affiliated, shall be granted leave of absence without pay and without loss of seniority, for a period of one (1) year. The leave granted for such purposes may be renewed a maximum of one (1) time.

- When it is necessary for a Union member to make a request for a leave of absence to perform the duties of any office of the Local/Chapter or parent association, the application for leave must be made in writing to the Employer for approval. The application for leave will be made in writing to the proper officer of the Employer with as much advance notice as possible. Where possible, four (4) weeks advance notice will be provided except that in extenuating circumstances the time factor may be waived or reduced.
- The Employer shall not unreasonably withhold leave of absence for Employees elected or appointed to represent the Union at Conventions, Workshops, Institutes, Seminars, Schools or to attend meetings as a member of the Union's Provincial Executive Board.

SIGNED ON BEHALF OF THE EMPLOYER

DATE:

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ARTICLE 11 Discipline

		<u>Discipline</u>
Move	11.01	Except for the dismissal of a probationary Employee, there shall be no dismissal or discipline except for just cause.
Amd	11.0102	When the Employer takes disciplinary action against an Employee, apart from discipline of a minor nature which does not become part of the Employee's personnel file, that Employee shall be informed in writing as soon as reasonably possible as to the reason(s) for such action.
Amd	11.0203	An Employee who has been subject to disciplinary action mayshall, after two (2) year eighteen (18) months of continuous service from the date the disciplinary measure was invoked, have the record of the disciplinary action deemed cleared from request in writing that their personnel file be cleared of any record of the disciplinary action. Such request will be granted providing the Employee's file does not contain any further record of any similar disciplinary action during that two (2) year eighteen (18) month period, of which the Employee is aware. Notwithstanding the foregoing, any record of discipline that was entitled for removal and not removed shall not be used in any proceedings against the Employee.
	11.0304	(a) The Employer agrees that access to an Employee's personnel file shall be provided to the Employee in the presence of Employee relations personnel, upon written request, once in every year.
		(b) Upon written request, a grievor shall be permitted to review their personnel file in the presence of Employee relations personnel in the event of a difference or grievance. An Employee shall be given a copy of any documents in such file pertinent to the difference or grievance. The Employee may request a representative of the Union to be present at such time.
		(c) Employees requesting a copy of a document pertaining to a difference or a grievance in their personnel file shall be given such copy provided that the Employee first pays to the Employer a reasonable fee to cover the cost of providing such copy. The amount of such fee shall be determined by the Employer.
	11.0405	The Employer shall advise any Employee who is to be disciplined they are shall be entitled to have a Union Steward present at the interview.
	11.0506	It is the sole responsibility of the Employee and the Union to arrange the attendance of such Union Steward. If an Employee requests, they will be allowed a reasonable period of time to arrange the attendance of a Union Steward. When it becomes necessary for a Union Steward to leave their job for this purpose the Union Steward will give their manager as much advance notice as possible. Arrangements will be made by the manager to permit the Union Steward to leave their job for this purpose with no loss of regular earnings at the Union Steward's basic rate of pay, as soon

loss of regular earnings at the Union Steward's basic rate of pay, as soon as reasonably possible. Such time off shall be granted only upon approval of the manager, which approval shall not be unreasonably withheld.

11.0607 An Employee who is to be interviewed regarding an allegation of misconduct lodged against that Employee shall be entitled to have a Union Steward or Union Representative present at the interview at the Employee's request.

Move 11.07 Except for the dismissal of a probationary Employee, there shall be no dismissal or discipline except for just cause.

11.08 An Employee absent for two (2) three (3) working days without good and proper reason will be considered to have abandoned their position and

may be terminated their employment with by the Employer.

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ARTICLE 12 Respect in the Workplace

- There shall be no discrimination, harassment, bullying, violence, restriction or coercion exercised or practiced in respect of any Employee by either party by reason of age, race, colour, creed, national origin, political or religious belief, gender, gender identity, gender expression, sexual orientation, marital status, physical or mental disability, nor by reason of membership or non-membership or activity in the Union nor in respect of an Employee's or Employer's exercising any right conferred under this Collective Agreement or any law of Canada or Alberta.
- 12.02 The Union and the Employer agree to respect and dignity in the workplace, support a policy of zero tolerance for violence in the workplace.
- 12.03 For the purposes of this Agreement, harassment is defined as any improper conduct by an individual that is directed at and offensive to another person or persons in the workplace, and that the individual knew or ought reasonably to have known would cause offence or harm. It comprises any objectionable act, comment or display:
 - (a) when such conduct might reasonably be expected to cause insecurity, discomfort, offense or humiliation to another person or group;
 - (b) when submission to such conduct is made, either implicitly or explicitly, a condition of employment or is used as a basis for any employment decision; or
 - (c) when such conduct has the purpose or effect of interfering with a person's work performance or creating an intimidating, hostile or offensive work environment.

Harassment includes, but is not limited to sexual harassment and workplace violence.

An Employee who has a complaint of discrimination or harassment has a responsibility to document the incident and advise the offender that their actions are unwanted and improper. If the Employee is uncomfortable or feels intimidated about confronting the offender, the Employee shall contact their immediate supervisor, the Department Head, or Human Resources for assistance.

12.05

Amd

If an Employee submits a complaint of discrimination or harassment the Employer shall conduct an investigation in accordance with the Employer's policy and Employees are required to cooperate with the investigation. Employees involved in an investigation will be permitted to have Union Representation. All complaints will be dealt with promptly and in a confidential manner. Investigations will be concluded within ninety (90) days from the date of the complaint unless documented circumstances warrant an extension and agreement from the Union is received. The Employer will provide the complainant with a

written response to the complaint.

- 12.06 If the investigation determines that discrimination or harassment has occurred, the Employer may impose disciplinary action, up to and including discharge.
- 12.07 The Employer will not tolerate any form of retaliation against an employee who, in good faith, makes a complaint of discrimination or harassment. If an Employee acts in bad faith in making a complaint of discrimination or harassment, disciplinary action, up to and including discharge, may be imposed by the Employer against such Employee.
- 12.08 Nothing in this Article prevents Employees who believe they are being harassed or discriminated against from filing a complaint under the *Alberta Human Rights Act* or a grievance under Article 9.

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ARTICLE 13 Probation and Orientation

13.01 Upon being appointed a Regular Full-time, or Regular Part-time Employee, a newly hired Employee shall first serve a probationary period of five hundred and five (505) hours worked. Where a Regular Part-time Employee has completed six (6) months employment and has not completed five hundred and five (505) hours worked, they shall be deemed to have completed probation. If a new Employee is unsatisfactory in the opinion of the Employer, the employment of such Employee may be terminated at any time during the probationary period without cause or notice. Notwithstanding any other provisions of this Collective Agreement, a grievance concerning the termination of an Employee during the probationary period shall be finally determined at Step 3 of the Grievance Procedure under Article 9.05 and shall not be a subject of Arbitration under Article 9.07.

New 13.02 The Employer shall provide a performance appraisal at the approximate mid-point of the probationary period, which identifies any deficiencies and provides potential tools for improvement.

13.023

By mutual agreement in writing between the Union and the Employer, the probationary period may be extended up to an additional five hundred and five (505) hours worked or, for a Regular Part-time Employee, up to six (6) months.

13.034

The Employer shall provide a paid orientation period for all new Employees, including:

- orientation for each shift pattern (days, and/or evenings, and/or (a) nights);
- (b) an orientation to the Employer's organization and an orientation to the site as determined by the Employer;
- (c) the first three (3) shifts of resident care shall be under guidance.

A request for additional orientation shall not be unreasonably denied. 13.045

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ARTICLE 15 Layoff and Recall

			Layoff and Recall
	15.01	Regul this A	ar Employees may be laid off in accordance with the provisions of rticle.
Amd	15.02	the no	t in circumstances beyond the reasonable control of the Employer, otice of layoff for Regular Employees shall be fourteen (14) twenty-1) days.
	15.03	withir	mployer shall layoff Employees in reverse order of their seniority a classification, providing those retained are qualified and able to m the work remaining to be done.
	15.04		me spent by probationary Employees on layoff will be added to the tionary period at the time of recall.
	15.05	An En qualif senior	nployee(s) shall be entitled to recall for a position for which they are ied to perform. Such Employee(s) shall be recalled in order of ity.
	15.06		nployee shall be responsible for providing the Employer with their address for recall purposes.
	15.07		rity is lost, all rights are forfeited, and the Employer shall not be d to recall an Employee:
		(a)	when the Employee resigns or employment is properly terminated; or
		(b)	when the Employee does not return to work on recall within two (2) work days of the stated reporting date, or the Employee cannot be located after reasonable effort on the part of the Employer to recall the Employee; or
		(c)	upon the expiry of one year or two hundred and seventy five (275) calendar days following layoff during which time the Employee has not been recalled to work.

15.08

At the option of the Employer, and subject to advance approval by the insurer and continued payment of premiums, if employment terminates because of layoff, all benefits except Long Term Disability may be continued, but not beyond the end of the policy month following the month in which the absence commenced unless prior approval is secured. If the Employee elects to maintain coverage they shall submit both the Employer and Employee shares of the premium contributions in a fashion as determined by the Employer. If the Employee chooses not to continue to submit the total required premiums, coverage will cease and the Employee shall not be entitled to any benefits under the plans. Notwithstanding the foregoing, Employee(s) shall not be subject to layoff while in receipt of Article 25, Sick Benefits, Article 27, Long Term Disability, or in receipt of Workers Compensation benefits.

15.09

Other than for the continuation of the seniority held at the time of layoff, discipline, grievance and arbitration rights, and rights and benefits arising under this Article, an Employee's rights while on layoff shall be limited to the right of recall. Employment shall be deemed terminated when an Employee does not return from layoff when notified to do so, or on the expiry of one year or two hundred and seventy five (275) calendar days, whichever first occurs.

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ARTICLE 16 Job Opportunities

			Job Opportunities	
Amd	16.01	at the	icies to be filled which fall within the Bargaining Unit will be posted worksite for a period of not less than seven (7) calendar days. The g shall contain the following information:	
		(a)	qualifications and/or competencies as required;	
		(b)	employment status (Regular, Temporary, Casual);	
		(c)	classification and full-time equivalency (FTE);	
		(d)	range of rate of pay;	
		(e)	if temporary, the anticipated duration of such position.	
			for information purposes only, a notice of vacancy shall specify the er of hours per shift, shift pattern and the shift cycle.	
	16.02	(a)	All applications for job postings shall be made in writing to the contact person designated on the posting.	
		(b)	A copy of all job postings shall be forwarded to the Union and the Union shall be advised of all successful candidates.	
	16.03	(a)	When filling vacancies within the bargaining unit, the determining factors shall be the senior qualified applicant shall be awarded the position.	
	3	(b)	Subject to 16.03 (a), Regular Employees shall be given preference over Temporary, Casual and external applicants.	
	16.04	The Employer shall, within five (5) working days of making an appointment to fill the transfer, promotion or vacancy, post the name of the successful candidate with the posting number on the bulletin board provided for that purpose. The notice shall remain posted for five (5) calendar days. The Employer shall provide the Employee with a letter confirming, in writing, the transfer, promotion or selection into the vacancy.		
	16.05	A regular Employee who applies for and is successful on a temporary posting shall maintain their status as a Regular Employee. At the completion of the temporary term, the Regular Employee shall return to their former position.		
	16.06	The Pa	arties may mutually agree to waive application of this Article.	
	16.07	Unit reserve a	nployee transferred or promoted to a position in the Bargaining equiring new or more progressed abilities or qualifications shall a trial period of up to five hundred and five (505) hours worked in w position. During the trial period the Employee may either:	
		(a)	return to their former position at the Employee's request, if available; or	

(b) be returned to their former position by the Employer;

but in either circumstance, at the sole discretion of the Employer, the Employee may be assigned to a similar position consistent with their abilities and/or qualifications, which position may not be in the same classification.

16.08

The foregoing provisions shall be waived and inoperative when placement of an Employee in a job within the bargaining unit is effected to provide a period of Rehabilitative Work Experience.

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ARTICLE 17 Acting Incumbents

17.01

When a Full-time or Part-time Employee is assigned by their immediate supervisor to:

- (a) replace another Employee in a higher paid classification within this Collective Agreement for three (3) one (1) shifts or longer, they shall be paid the Basic Rate of Pay for the classification in which the Employee is relieving, providing they are qualified to perform the substantive duties of the higher paid classification.
- (b) temporarily relieve an out of scope position for three (3) one (1) shifts or longer, the Employee will be paid an Employer determined premium in addition to their Basic Rate of Pay.
- (c) to perform the duties of a lower paid classification, their basic rate of pay will not be changed.

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ARTICLE 26 Workers' Compensation

- 26.01
- (a) An Employee who is incapacitated and unable to work, as a result of an accident sustained while on duty in the service of the Employer within the meaning of the Workers' Compensation Act, shall receive compensation benefits directly from the Workers' Compensation Board.
- (b) Employees will be eligible to apply for sick leave benefits in accordance with Article 25: Sick Leave; during the period of time they are waiting for receipt of their claim from WCB. Sick leave benefits will be payable provided:
 - (i) the Employee has sick leave credits available; and
 - (ii) the Employee meets the eligibility requirements for sick leave; and
 - (iii) the Employee assigns their WCB benefits to the Employer, only to the extent that is required for the Employer to recover the money that was paid out for sick leave, once the WCB claim is approved. The Employer will then reinstate the Employee's sick leave credits to the appropriate level. After the money for sick leave benefits has been recovered from the assigned WCB benefits, the Employee shall receive their benefits directly from the Workers' Compensation Board.

26.02

An Employee receiving compensation benefits under Article 26.01 shall be deemed on Workers' Compensation leave and shall:

- (a) remain in the continuous service of the Employer for the purpose of salary increments and Prepaid Health Benefits;
- (b) cease to earn sick leave and vacation credits subject to Articles 24.03 25.01, 25.02 and 25.03;
- (c) not be entitled to Paid Holidays with pay falling within the period of Workers' Compensation leave.
- 26.03

An Employee on Workers' Compensation leave and who is certified by the Workers' Compensation Board to be fit to return to work and who is:

(a) capable of performing the duties of their former position, shall provide the Employer with twenty-eight (28) days' written notice of readiness to work. Such advance notice shall not be required in the case of short term absence on Workers' Compensation leave, i.e. where the expected duration of the leave at the time of onset was less than twenty-eight (28) calendar days. The Employer shall then reinstate the Employee in the same position held by them immediately prior to the disability with benefits that accrued to the Employee prior to the disability.

- (b) incapable of performing the duties of their former classification, may make application for any benefits for which they are eligible under Sick Leave or Employee Benefits Plans, in accordance with Articles 25 or 27.
- 26.04 The reinstatement of an Employee in accordance with this Article shall not be construed as being in violation of the posting and/or scheduling provisions.
- At the expiration of twenty-four (24) months from the first day of absence as a result of a disability while on duty in the service of the Employer:
 - (a) an Employee who is not capable of resuming work pursuant to Article 26.03(a); or
 - (b) for whom, after a reasonable effort having been made pursuant to Article 26.03 (b), alternate employment is not available,

it shall be deemed that the employment relationship has terminated, provided such termination is not contrary to any right conferred under:

- (a) this Agreement;
- (b) any applicable law of Canada;
- (c) any applicable law of Alberta.
- Any and all obligations of the Employer shall be negated should the Employee fail to keep the Employer informed of the prognosis of their condition in a prompt and timely manner.

New 26.07 The Employees and the Employer have an obligation to report any incident involving a work place injury, even if there is no lost time compensable under Clause 26.01.

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ARTICLE 29 Safety and Health

		The Employer shall establish a Health and Safety Committee which shall be composed of representatives of the Employer and representatives of the Union and may include representatives of other Employee groups
		the Union and may include representatives of other Employee groups. The Union shall have the right to designate three (3) members of the Bargaining Unit as members of the Health & Safety Committee, one of which will be the Co-Chairperson.
Amd	29.02	This Committee shall meet at least bi-monthly from September through June. Should there be an issue requiring immediate attention of the Committee, the Co-Chairpersons or Vice-Chairperson shall call a special meeting of the this Committee.
	29.03	An Employee shall suffer no loss of earnings for attendance at these Committee meetings.
	29.0204	The Health and Safety Committee shall consider such matters as occupational health and safety and may make recommendations to the Employer in that regard. The Committee will function in accordance with the regulations published pursuant to the <i>Occupational Health and Safety Act</i> or such other procedural rules as may be mutually agreed.
New	29.05	Minutes of each meeting shall be taken and shall be approved by the Co-Chairpersons of the Committee. Copies of the minutes are to be posted on the Health and Safety board in each staff lunchroom within seven (7) working days after the meeting was held.
	29.0305	The Health and Safety Committee shall also consider measures necessary to ensure the security of each Employee on the Employer's premises and
		may make recommendations to the Employer in that regard. Should the recommendations not be implemented or adequate steps taken towards implementation within two (2) months from the date of the recommendation is made the Union Representative may direct that the item be referred to the Executive Director of the Employer forthwith. A written reply will be given within thirty (30) days of the presentation by
		the Committee.
	29.0405	

(a) Incidents of violence, verbal or physical, committed by a resident, visitor or resident's family member shall be reported by the Employee to their immediate out-of-scope supervisor. However, the parties acknowledge that mental health conditions

of residents must be taken into consideration. The immediate out-of-scope supervisor shall forward all incidents of violence to the Executive Director or designate. After an investigation is completed the investigation report, along with its corrective actions will be forwarded to the Health and Safety Committee.

- (b) Violent incidents will be a standing item and tracked in the Health and Safety Committee minutes.
- (c) The Health and Safety Committee may provide recommendations to the Executive Director. The Executive Director will reply to the Health and Safety Committee Co-chairs prior to the following meeting wherever possible, or as soon as possible thereafter.
- (d) The Executive Director will report violent incidents to the Health and Safety Committee including the following:
 - a. Type of incident (e.g. physical, verbal);
 - b. Nature of injuries;
 - c. Root cause(s);
 - d. Immediate action taken, if any;
 - e. Response of Executive Director, if any.

NEW 29.07

The Employer and Employees will take reasonable steps to eliminate, reduce or minimize all workplace safety hazards.

- (a) Without limiting the generality of the foregoing it is the responsibility of the Employer to ensure, as far as it is reasonably practicable to do so:
 - (i) The health, safety and welfare of its Employees:
 - (ii) That its workers are aware of their rights and duties under the Act, its regulations and the Code;
 - (iii) Ensure that none of its employees are subject to, or participate in harassment or violence in the workplace;
 - (iv) Consult with the Health & Safety Committee to exchange information on health and safety matters, and to resolve health and safety concerns.
 - (v) Comply with the Act, the Regulations and the Code.
- (b) And it is the responsibility of the Employee to:
 - (i) Take reasonable care to protect the health and safety of the Employee and other workers working in the area where the work is being performed;
 - (ii) Use all devices and wear all personal protective equipment designated and provided by the Employer;
 - (iii) Refrain from causing or participating in harassment or violence;
 - (iv) Report to the Executive Director out-of-scope supervisor, or nurse in charge a concern about an unsafe or harmful worksite act that occurs or has occurred or an unsafe or harmful worksite condition that exists or has existed;
 - (v) Comply with the Act, the Regulations and the Code.

NEW 29.08

Right to Refuse Dangerous Work

An Employee may refuse to work or to do particular work at a work site in accordance with Part 4 of the Act.

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ARTICLE 38 Transportation

38.01

Where the Employer vehicle is not available and a Regular Employee is directed by the Employer to use their own vehicle on Employer business, that Employee shall be reimbursed at the rate of forty-eight (\$0.48) cents per kilometre or the rates outlined in The Salvation Army policy, whichever is greater.

38.02

Where an Employee is required to have a special class of driver's license as a condition of employment, the Employer shall reimburse that Employee for the costs of that license.

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